

IMPORTANT

[Organisation]
Mr/Mrs First name Name
[Position/Department]
street, no.
PO Box Locality

Brussels, 27 April 2020

Given the exceptional situation due to COVID 19,
the conversion to rich gas in your home is postponed until September 2020¹

Re.: **Your gas connection no. EAN XXXXXXXX**

Dear Madam/Sir,

Sibelga, your energy network manager, will be distributing a new type of gas in your neighbourhood **in September 2020** - rich gas. This is therefore not an immediate change, but you should make sure that your equipment (boiler, water heater, convector heater, etc.) will work properly with this type of gas. Do not leave it until the last minute!

What should you do?

Contact an **approved technician**² so that he can verify the compatibility of your equipment with rich gas. He will submit an **inspection report** indicating whether or not your equipment is compatible. **Keep this document** and send a copy to your landlord, if you are a tenant, or the person succeeding you in the premises, if you are the owner.

- If **your equipment is compatible** it should continue to work. This is true of the vast majority of equipment. The approved technician will adjust it, if necessary.
- If **your equipment isn't compatible**, which is true of most equipment sold before 1978 or purchased abroad, you will have to replace it.

To plan for the conversion, you can have these operations carried out by an approved technician at the next mandatory routine boiler service.

Remember, Regional legislation requires your boiler to be checked every two years.

*The regional government will grant an assistance subsidy for mandatory routine inspections to people benefiting from [Category C allowances](#).*³

Any questions?

Why is the gas changing? Which equipment is involved? Where can I find a list of approved technicians? Find all the information relating to the conversion at www.gaschanges.brussels or call free on 0800/11 744.

Yours faithfully,

Sibelga,
Bruxelles Environnement,
and Government of the Brussels Capital Region

¹The original announced date (June) is therefore no longer valid

²This means either a technician approved by the Bruxelles-Capitale Region for routine boiler inspections or a technician from the manufacturer of your equipment or its official distributor. Find out more on www.gaschanges.brussels

³ Find out more at www.environnement.brussels/thematiques/energie/primes-et-incitants